Product Bulletin

Distribution	Open Distribution
Bulletin #	2019PB008A
Date	06-December-2019
From	Stewart Dewar
Subject	Product Retirement Notice – StarNeT 1000 Security Management System

Senstar herein informs its valued resellers, integrators, and end users of the retirement of the StarNeT 1000 Security Management System.

See Table 1 for a list of affected part numbers.

Senstar has established the following product retirement timeline for the StarNeT 1000 system:

Date	Retirement Milestone
06-Dec-2019	Product Retirement Bulletin issued (this document), affected products are still available for new sales.
31-Mar-2020	Product no longer available for new sales. No new installations supported.
31-Dec-2022	Application support transitions to a Time and Materials basis through the purchase of Senstar Care.
31-Dec-2024	Complete end of life. No further software support or hardware repair services available.

Migration Options

For customers wishing to migrate to a newer system Senstar recommends either the Senstar StarNet 2 security management system or the Senstar Symphony video management, alarm management, and access control system.

Please direct inquiries to the undersigned or to your local Senstar sales representative.

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Table 1 – Part Numbers Affected by StarNeT 1000 Retirement Bulletin	
Part Number	**Description**
J4KT0100	StarNeT 1000 Software - Large System - Licenses StarNeT 1000 software on one computer. Handles a maximum of 128 processors/transponders. Software delivered on CD.
J4KT0101	StarNeT 1000 Software - Small System - Licenses StarNeT 1000 software on one computer. Handles a maximum of 32 processors/transponders. Software delivered on CD.
J4KT0301	StarNeT 1000 Software and Hardware Bundle - Large System - Licenses StarNeT 1000 on one computer. Handles a maximum of 128 processors/transponders. Software delivered on CD.
J4KT0302	StarNeT 1000 Software and Hardware Bundle - Small System - Licenses StarNeT 1000 on one computer. Handles a maximum of 32 processors/transponders.
J4KT0800	Creation of custom site database and first map. Factory prepared to supplied specifications. Non-Discountable.
J4KT0801	Creation of second and subsequent maps. Factory prepared to supplied specifications. Non-Discountable.