

Distribution	Open Distribution
Bulletin #	2021PB008A
Date	December 6, 2021
From	Tom Hofer
Subject	Senstar Symphony Embedded Video Analytics

This is an update to the End of Support Notice for Senstar Symphony Embedded Video Analytics: Motion Tracker, Outdoor Object Tracker, People Counter and Crowd Detection.

Senstar Embedded Analytics for ACAP will no longer be available for purchase after December 21, 2021 for existing, approved customers currently implementing this solution. End of sales for any new customers for these products is effective April 30th, 2021. There is only limited support available for older ACAP chipsets working with Internet Explorer (IE).

Date	Milestone
31-Dec-2021	Rejection of orders for Embedded licenses
30-April-2021	Rejection of new customer sales
27 Nov 2009	Generally Available

See Table 1 for a list of affected part numbers.

Migration Options

Options are being evaluated and will be provided through the Senstar Edge Platform. In the meantime you have to use Senstar Symphony analytics.

If a customer is expanding an existing site, it is possible to purchase additional licenses until the end of 2021 (with the conditions mentioned noticed above and being IE-only).

Please direct inquiries or requests for quotation to your local Senstar representative – see <https://senstar.com/contact/> for contact information.

* Licenses within their 90-day Free Update period are considered to have M&S

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Table 1 – Affected Part Numbers

Part Number	Description
AIM-1Y-MS-C	NO LONGER AVAILABLE - People Counter - One Year Senstar Care Maintenance & Support - People Counter analytic software upgrades and support for one year. Price per camera.
AIM-2Y-MS-C	NO LONGER AVAILABLE - People Counter - Two Year Senstar Care Maintenance & Support - People Counter analytic software upgrades and support for two year. Price per camera.
AIM-3Y-MS-C	NO LONGER AVAILABLE - People Counter - Three Year Senstar Care Maintenance & Support - People analytic software upgrades and support for three year. Price per camera.
AIM-AX-CD	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Embedded Crowd Detection - Embedded crowd detection analytic for Axis ARTPEC-4 and above cameras. Price per camera.
AIM-AX-CD-1Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Crowd Detection - One Year Senstar Care Maintenance & Support. Crowd Detection analytic software upgrades and support for one year. Price per camera.
AIM-AX-CD-2Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Crowd Detection - Two Year Senstar Care Maintenance & Support. Crowd Detection analytic software upgrades and support for two year. Price per camera.
AIM-AX-CD-3Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Crowd Detection - Three Year Senstar Care Maintenance & Support. Crowd Detection analytic software upgrades and support for three year. Price per camera.
AIM-AX-MT	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Embedded Motion Tracker - Embedded motion tracking analytic for Axis ARTPEC-4 and above cameras. Price per camera.
AIM-AX-MT-1Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Motion Tracker - One Year Senstar Care Maintenance & Support. Motion Tracker analytic software upgrades and support for one year. Price per camera.
AIM-AX-MT-2Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Motion Tracker - Two Year Senstar Care Maintenance & Support. Motion Tracker analytic software upgrades and support for two year. Price per camera.
AIM-AX-MT-3Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Motion Tracker - Three Year Senstar Care Maintenance & Support. Motion Tracker analytic software upgrades and support for three year. Price per camera.
AIM-AX-OOT	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Embedded Outdoor Object Tracker - Embedded outdoor object tracking analytic for Axis ARTPEC-4 and above cameras. Price per camera.
AIM-AX-OOT-1Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Outdoor Object Tracker - One Year Senstar Care Maintenance & Support - Outdoor Object Tracker analytic software upgrades and support for one year. Price per camera.
AIM-AX-OOT-2Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Outdoor Object Tracker - Two Year Senstar Care Maintenance & Support - Outdoor Object Tracker analytic software upgrades and support for two year. Price per camera.
AIM-AX-OOT-3Y	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Outdoor Object Tracker - Three Year Senstar Care Maintenance & Support - Outdoor Object Tracker analytic software upgrades and support for three year. Price per camera.
AIM-AX-PC	NO NEW SALES - 90 Day Warranty - Other Standard Terms Apply - Embedded People Counter - Embedded people counting analytic for Axis ARTPEC-3 and above cameras. Price per camera.