# SENSTAR Case Study

Senstar teams up with Kratos PSS and W-Industries to secure US headquarters of major international oil and gas company Collaboration key to implementing successful large perimeter security projects

As a manufacturer of perimeter intrusion detection products, Senstar works closely with integrators and/or installers to plan, bid, install and maintain our systems to the highest standards.

To secure the 40,000 ft (7.57 mi) perimeter of the corporate campus for a major international oil and gas company, consisting of three different fence types and 40 gates, Senstar teamed up with integrator Kratos Public Safety and Security Solutions (PSS) and installer W-Industries. It was the first time the three companies had worked together.



Example of FiberPatrol along a perimeter fence

#### Customer Profile

Housing approximately 10,000 employees, this major international oil and gas company's 385-acre state-of-the art corporate headquarters campus features over 40,000 ft (7.57 mi) of perimeter fence, three different fence types and 40 gates.

"There are so many layers to a large perimeter security project that having the right team in place can make all the difference in its success or failure," said Senstar's Executive Director of Business Development Nancy Marshall. "Both Kratos PSS and W-Industries have excellent reputations in the industry, so I had no doubt we would make a great team and that this project would be a success."

The oil and gas customer was no stranger to perimeter security with various sites in the US and around the world using fence-mounted intrusion detection systems. However, the performance of those systems was not always up to the customer's expectations, particularly in regard to the nuisance alarm rate (NAR). As a result, one of the primary goals for this project was to effectively address NAR, as well as meet other strict requirements.

Senstar's FiberPatrol fiber optic intrusion detection sensor checked all the boxes, offering the lowest NAR and highest Probability of detection (Pd) on the market, as well as:

- Accurate location of intrusions, even when there are multiple simultaneous intrusions or in the
  presence of non-localized environmental noise that would overwhelm the location capability of other
  long-range fiber optic sensors, and;
- Built-in cut immunity: Meaning when set up in cut immunity configuration, it continues to provide detection on the full perimeter after a cable cut, which, at the time of the project, none of the competition could offer.

FiberPatrol also passed the project's mandatory penetration testing\*. Again, something none of the competition has yet accomplished.

FiberPatrol is now up and running at the campus on the perimeter fence and on all swinging gates. Senstar's UltraWave microwave intrusion detection system is protecting the sliding gates. Following installation, the fence was tested for lifting the fabric, cutting the fence and climbing with a ladder on each zone. The systems detected everything.

**66** The project went incredibly smoothly. I was very happy with the whole process. ??

John Homman Senior Account Manager – Energy, Kratos PSS

"The project went incredibly smoothly," said John Homman, Senior Account Manager – Energy, Kratos PSS. "I was very happy with the whole process."

And most importantly, the customer was happy, too.

The oil and gas company's management wanted to see for themselves the system's functionality and, along with a Senstar engineer, did several tests to confirm the reliability of the application. FiberPatrol performed as expected and as promised.

"Senstar puts their customers first and that's great for me because that is how I work," said Paul Shkedy, Business Development Manager - Engineered Systems, at W-Industries. "Even when there were some issues Senstar was excellent. We had no problem getting replacement parts and requesting additional service."

This project is a perfect example of how great teamwork can produce results and solve a customer's problem. The system continues to operate smoothly and effectively.

### \*Penetration Testing

As a requirement of this project, FiberPatrol was penetration tested

(PEN tested) by a recognized leader in the practice of simulating a cyberattack to identify weaknesses and attempt to gain access to a system's features and data.

After extensive testing, in which a group of software engineers spent three weeks trying to hack a system, FiberPatrol was approved for connection to the customer's tightly controlled security network.

For a summary of the results, contact info@senstar.com.

## Technology

- FiberPatrol® fence-mounted intrusion detection
- UltraWave<sup>™</sup> microwave intrusion detection system

### Outcomes

- FiberPatrol now up and running and performing as expected and as promised
- Project is a perfect example of how great teamwork can produce results and solve a customer's problem