

Distribution	Open Distribution
Bulletin #	2019PB005A
Date	11-July-2019
From	Stewart Dewar
Subject	Product Retirement Notice – FPRAMS Remote Alarm Management System

Senstar herein informs its valued resellers, integrators, and end users of the retirement of the FPRAMS Remote Alarm Management System.

See Table 1 for a list of affected part numbers.

Senstar has established the following product retirement timeline for the FPRAMS product line:

Date	Retirement Milestone
11-July-2019	Product Retirement Bulletin issued (this document). Product no longer available for new sales. FPRAMS software - limited application support available – no new-site installations or new integrations supported. FPRAMS server hardware – warranty and repair services remain available.
30-June-2020	FPRAMS software - application support transitions to a Time and Materials basis through the purchase of Senstar Care. FPRAMS server hardware – warranty and repair services remain available.
31-Dec-2022	Complete end of life. No further software support or hardware repair services available.

Migration Options

For customers wishing to migrate to a newer system Senstar recommends either the Senstar StarNet 2 security management system or the Senstar Symphony video management and access control system.

Please direct inquiries to the undersigned or to your local Senstar sales representative.

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Table 1 – Part Numbers Affected by FPRAMS Retirement Bulletin

Part Number	Description
FPEM0700	Replacement FPRAMS server computer. Xeon qual-core 2.5GHz CPU, 8 GB RAM, 1 TB HDD in RAID 1 configuration, VGA/DVI/HDMI video, dual GbE
FPEM0701	FPRAMS – RAMS Remote Alarm Management System with Server, Operating & Database Software, and one (1) client license. Single-site, single client system, non-expandable. (RAMS-SM)
RAMS-SCPU (Optellios Part Number)	FPRAMS - RAMS Remote Alarm Management System Server, Operating & Database Software Included, w/ (1) Client License
RAMS-CS (Optellios Part Number)	RAMS Client SW - RAMS Remote Alarm Management System Client License (per additional Client License)(Partner Discount N/A)
RAMS-CDB (Optellios Part Number)	RAMS Central Database SW - RAMS Central Database Software
RAMS-SM (Optellios Part Number)	RAMS Site Manager - RAMS Remote Alarm Management System - Hardware/Software/(1) License - Alarm Display/CCTV Control