

Distribution	Open Distribution
Bulletin #	2024PB001A
Date	15-May-2024
From	Stewart Dewar
Subject	Retirement of StarNet 2 Security Management System

Senstar’s StarNet™ 2 is a full-featured Security Management System (SMS) optimized for the management and operation of perimeter protection and intrusion detection systems that has provided and continues to provide effective security management for critical infrastructure sites around the world.

Following the development of Senstar’s Symphony Common Operating Platform which incorporates security management functions along with video management, integrated video analytics, and access control, Senstar herein informs its valued end customers, integrators, and representatives of the retirement phasing for StarNet 2.

Retirement milestones are as given in Table 1 below.

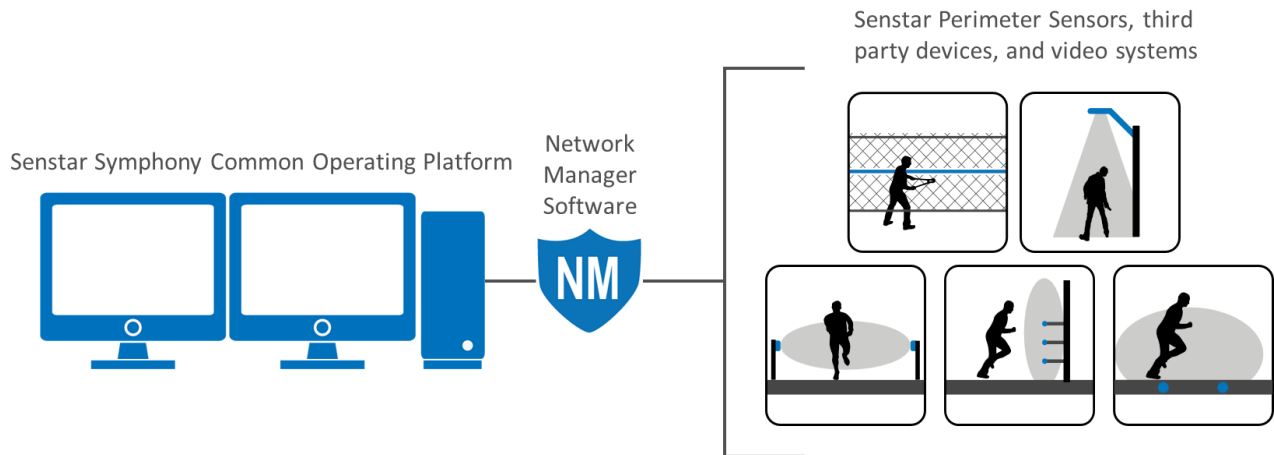
Table 1 – Retirement Milestone	
Date	Milestone
15-May-2024	Product Retirement Bulletin issued (this document), StarNet 2 is no longer available for new sales. No new site installations supported. Technical support remains available for clients under warranty or with a Senstar Care agreement.
31-May-2026	Complete end of life: <ul style="list-style-type: none"> • Product is no longer available. • technical support through Senstar’s standard Technical Support channel is no longer available. Any follow-on technical support requires a specific contract vehicle and will be subject to the availability of applicable resources. • repair services no longer available

The affected products are listed in Table 2 below.

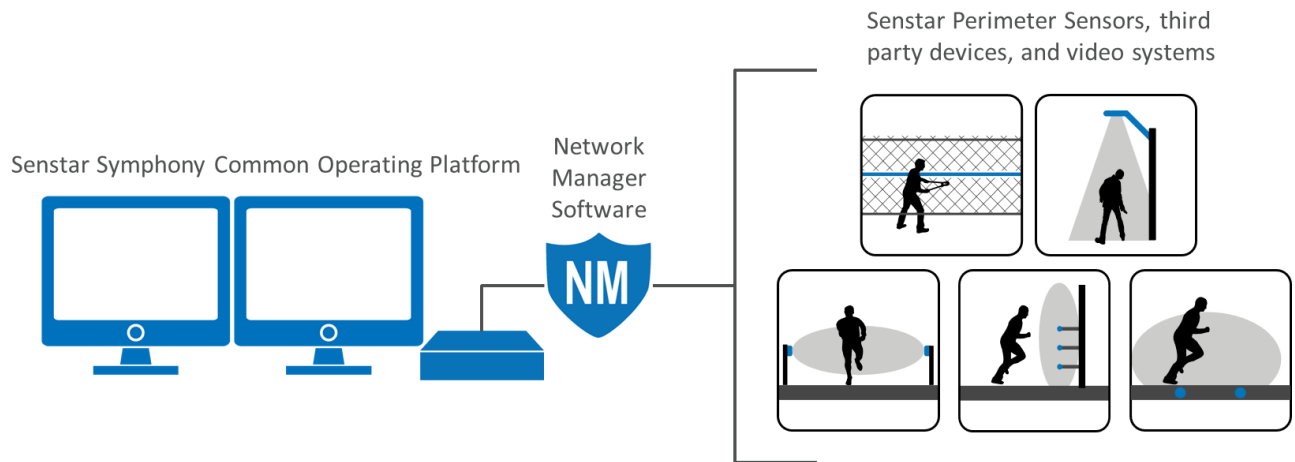
Product Migration

Customers with existing StarNet 2 installations are recommended to plan for a migration to [Senstar's Symphony Common Operating Platform](#) which provides equivalent security management features as StarNet 2 as well as other capabilities such as video management, video analytics, and access control.

Replacement Option Diagrams:

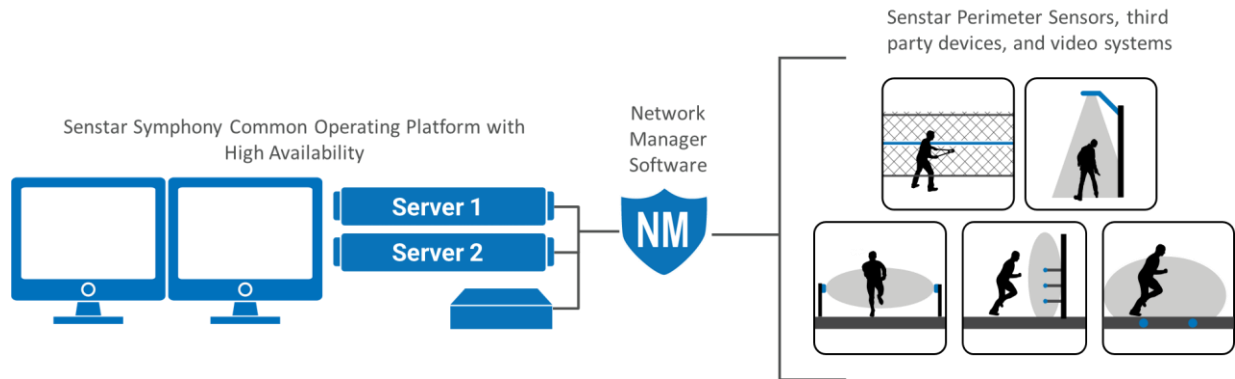


Note I: Small Form Factor Desktop PC



Note II: Fanless PC

The above options vary in PC Form factors, their performance capabilities remain consistent.



Note III: High-Availability solution, offering full redundant capabilities.

Please direct any inquiries to your local Senstar RSM to discuss migration assistance and offers.

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Table 2 – Part Numbers Affected by StarNet 2 Retirement Bulletin

Part Number	Description
S2FG0100-001	StarNet 2 server computer, includes; <ul style="list-style-type: none"> - one (1) mini-tower computer with Windows 10 Pro installed and activated, comes with desktop mouse and keyboard. Minimum specifications: i5 processor, 16 GB memory, 2 x 256 GB SSD in RAID 1 configuration, two DisplayPort video ports with HDMI adapters, two GB E'net ports - StarNet 2 server software and documentation. Note – StarNet 2 license key must be purchased separately - Network Manager software on USB (00FG0220-XXY) - Network Manager software and StarNet 2 server software preinstalled - SQL Standard Edition installed and licensed.
S2FG0101-001	StarNet 2 hardware & software single-station bundle includes: <ul style="list-style-type: none"> - one (1) industrial small form-factor mini-tower computer with Windows 10 Pro installed and activated, comes with desktop mouse and keyboard. Minimum specifications: i5 processor, 16 GB memory, 2 x 256 GB SSD in RAID 1 configuration, two DisplayPort video ports with HDMI adapters, two GB E'net ports - StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and one (1) workstation instance (S2SW0101) - Network Manager software on USB (00FG0220) - Network Manager software and StarNet 2 server software pre-installed - SQL Standard Edition installed and licensed.
S2FG0102-001	StarNet 2 hardware & software 2-station bundle
S2FG0103-001	StarNet 2 hardware & software 3-station bundle
S2FG0104-001	StarNet 2 hardware & software 4-station bundle
S2FG0105-001	StarNet 2 hardware & software 5-station bundle
S2FG0106-001	StarNet 2 hardware & software 6-station bundle
S2FG0201-001	StarNet 2 hardware & software single-station bundle for connection to MX control unit, includes: <ul style="list-style-type: none"> - one (1) industrial small form-factor mini-tower computer with Windows 10 Pro installed and activated, comes with desktop mouse and keyboard. Minimum specifications: i5 processor, 16 GB memory, 2 x 256 GB SSD in RAID 1 configuration, two DisplayPort video ports with HDMI adapters, two GB E'net ports - StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and one (1) workstation instance (S2SW0101) - Network Manager software, app version, on USB (00FG0200) - Network Manager software and StarNet 2 server software pre-installed - SQL Standard Edition installed and licensed.
S2KT0200-001	StarNet 2 site-specific database creation, includes up to 5 maps and 100 mapped control points (alarm zones and outputs). Non-discountable. Prices for larger sites are quoted on a case-by-case basis
S2MS0101-XXY	Additional three (3) years of Senstar Care software support and maintenance for one (1) server/one (1) workstation StarNet 2 configuration. Non Discountable.

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S2MS0102-XXY	Additional three (3) years of Senstar Care software support and maintenance for one (1) server/two (2) workstations StarNet 2 configuration. Non Discountable.
S2MS0103-XXY	Additional three (3) years of Senstar Care software support and maintenance for one (1) server/three (3) workstations StarNet 2 configuration. Non Discountable.
S2MS0104-XXY	Additional three (3) years of Senstar Care software support and maintenance for one (1) server/four (4) workstations StarNet 2 configuration. Non Discountable.
S2MS0105-XXY	Additional three (3) years of Senstar Care software support and maintenance for one (1) server/five (5) workstations StarNet 2 configuration. Non Discountable.
S2MS0106-XXY	Additional three (3) years of software support and maintenance for one (1) server/six (6) workstations StarNet 2 configuration. Non Discountable.
S2SW0101-XXY	StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and one (1) workstation instance for use with any number of Senstar sensors. Includes MSSQL distribution and license for MSSQL Standard Edition. Includes two (2) years of software support and maintenance. Software support and maintenance includes telephone/e-mail support and provision of software updates and bug fixes.
S2SW0102-XXY	StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and two (2) workstation instances
S2SW0103-XXY	StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and three (3) workstation instances
S2SW0104-XXY	StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and four (4) workstation instances
S2SW0105-XXY	StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and five (5) workstation instances
S2SW0106-XXY	StarNet 2 USB key, includes executable software, documentation, and licenses one (1) server instance and six (6) workstation instances
S2SW0199-XXY	StarNet 2 USB key includes executable software and documentation. Unlicensed, runs in demo mode with any number of Senstar sensors