



15-Dec-2014 **Product Retirement Notice – MX-5000/MXF-5500 System Controllers**

06-Nov-2015 Update

Support for RMI added to compatibilities list

MX-5000 & MXF-5500 Product Retirement

The MX-5000 and MXF-5500 system controllers have for many years provided customers with reliable and easy-to-use control for FPS fence sensor systems.

The MX-5000 supports the FPS-2-2M and FPS-2-2M/AP series of fence sensors.

The MXF-5500 supports the FPS-5 series of fence sensors.

As part of its program of continual product development Senstar has introduced a successor to the MX-5000 and MXF-5500, the MX-7000.

Following the introduction of the MX-7000 and its subsequent acceptance in the marketplace, Senstar herein informs its valued customers, dealers, and representatives of the planned retirement of the MX-5000 and MXF-5500 series controllers.

The planned Product Retirement milestones are as follows:

Date	Milestone
15-Dec-2014	Product Retirement Notice issued (this bulletin), affected products are still available for new sales
31-Mar-2015	Product no longer available for new sales, repair services remain available
31-Dec-2015	Repair services transition to a Best Effort basis
tbd	Complete end of life – all repair services discontinued

The affected part numbers are as listed in Table 1 below.

Product Migration

Senstar’s MX-7000 provides a natural migration path for customers currently using the MX-5000 or MXF-5500 systems.

MX-5000 and MXF-5500 to MX-7000 compatibilities:

- support for FPS-2-2M, FPS-2-2M/AP, and FPS-5 processors with

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- EDAPT processing
 - support for SAT, SATF
 - support for MPS-4100 microwave
 - Alarm Record Keeping Software (ARKS)
 - equivalent MX protocol data stream over serial or Ethernet interfaces
 - equivalent relay output options
 - serial/parallel printer support
 - DC power output to sensor processors and transponders
 - support for Remote Map Interface (RMI) modules

MX-5000 and MXF-5500 to MX-7000 migration considerations:

- instead of physical push-buttons and LEDs as used on the MX-5000/MXF-5500 the MX-7000 uses a touch-screen display

**MX-5000 & MXF-5500
Return Credit**

As an incentive for customers to upgrade from the MX-5000/MXF-5500 to the MX-7000 Senstar is offering a \$500 US credit towards the purchase of an MX-7000 system in exchange for the return of a MX-5000/MXF-5500 system to Senstar Corporation. To receive the credit the MX-5000/MXF-5500 system(s) being returned must be received at Senstar Corporation's Ottawa facilities, freight prepaid, within 30 days of shipment from Senstar of the MX-7000 system(s) to which the credit is to be applied. The credit will be applied upon receipt of the returned MX-5000/MXF-5500 unit at Senstar Corporation. One \$500 US credit is applicable to each MX-7000 ordered. This offer is valid for MX-7000 purchase orders received before 31-Dec-2015.

Please direct inquiries or requests for quotation to your local Senstar representative – see www.senstar.com for contact information.

**For further
information**

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Table 1 – Part Numbers Affected by MX-5000 & MXF-5500 Retirement Notice	
Part Number	Description
02-194001	20 Zone Monitor and Control System, includes manual - MX-5020
02-194002	40 Zone Monitor and Control System, includes manual - MX-5040
02-194003	60 Zone Monitor and Control System, includes manual - MX-5060
02-194014	20 Zone Monitor and Control System includes manual - MXF-5520
02-194015	40 Zone Monitor and Control System includes manual - MXF-5540
02-194016	60 Zone Monitor and Control System includes manual - MXF-5560
MP-40110-2	Rackmount Handles (2) - MX-Rackmount
ARKS/5	Alarm Record Keeping Chip with Software - ARKS/5
ARKS/5WS	Alarm Record Keeping chip with Complete Weather Station - ARKS/5WS
WEATHER STA-ULTIME	Weather Station with Rack Mount
02-190005	20 Zone MX-5000 map interface - RMI-1020
02-190006	40 Zone MX-5000 map interface - RMI-1040
02-190007	60 Zone MX-5000 map interface - RMI-1060
J9KT0301	Loop Card and LED Display to upgrade MX-5020 to MX-5040 - MX/5 Conv. Kit 20-40
J9KT0303	Loop Card and LED Display to upgrade MX-5040 to MX-5060 - MX/5 Conv. Kit 40-60
J9KT0302	Loop Card and LED Display to Upgrade MX-5020 to MX-5060 - MX/5 Conv. Kit 20-60
04-190001B	Keypad / LCD Display - black - KP/LCD Black
04-190001	Keypad / LCD Display - beige - KP/LCD Beige
06-194100	CPU Board MX-5000 -MX/5 CPU BD